



Uniform Shop Returns & Exchanges Policy

What can be returned/exchanged?

All products are able to be returned/exchanged if they are:

- still in the original packaging;
- have tags on;
- have not been worn; and
- have not been washed.

Hats, Scarves and second-hand items are non-returnable items due to hygiene reasons, so please choose carefully.

When do items need to be returned/exchanged by?

Items need to be returned/exchanged within one (1) month of purchase. The exception is for items purchased in November and December for "back to school", which can be returned in January.

Where do items need to be returned to?

Please return items to the Uniform Shop at Wynnum State High School. Please see contact details for Uniform Shop opening hours.

How do customers return items?

All returnable items must be accompanied by the original purchase receipt.

Refunds for returns?

Refunds may be refunded to the original payment method, as shown on the purchase receipt.